



We are sorry to hear that the item(s) you ordered aren't quite what you are looking for. To help us process your return please fill in the form below and send it with the unwanted/unsuitable goods to the address shown. All fields are to be completed.

Internet Returns
Hamilton Gas Products Ltd
2 Balloo Place
Balloo Industrial Estate
Bangor
Co.Down
BT19 7Bp

Name: _____
Order No: _____ Document No: _____
Tel Number: _____ Postcode: _____

Please enter the details of the item(s) you are returning below and state your reason for returning it/ them

Stock Code	Description	Reason	Qty

I would like.....

A Refund

Or an exchange for a different item...

If you wish to request any other items a new order should be placed either via the internet or telephone.

Stock Code	Description	Reason	Qty

Any additional comments....

Any items being returned to Hamilton Gas Products Ltd must fall within the following criteria.

1. Non faulty products must be returned within 7 days of delivery.
2. We advise that you use a method of postage that requires a signature on delivery. The delivery service you choose is at your own expense and discretion. Hamilton Gas Products Ltd cannot be held responsible for any items lost in the post.
3. Goods found to be tampered with by the customer will not be replaced, and will be returned to the customer.
4. Goods returned may be subject to a 15% handling charge.
5. Incomplete goods will not be refunded.